

IQAir Perfect 16 Whole House Frequently Asked Questions

1. What makes the Perfect 16 the best?

The “Perfect 16” is the only system that is rated a perfect “MERV 16”, the highest industry rating possible for air cleaning. No other air purifying system has a higher rating!

2. Can the Perfect 16 whole-house air cleaner be installed in any home?

The Perfect 16 can be installed in the vast majority of homes with forced air heating, cooling or both. It works in conjunction with your home's heating ventilation and air conditioning system (HVAC).

3. Do I need to run my heating or air conditioning for the Perfect 16 to work?

No. The Perfect 16 works whenever you run your HVAC fan. You don't need to run your heating or air conditioning. Simply set your thermostat control to "Fan On".

4. Does the Perfect 16 make noise?

No. The Perfect 16 is absolutely silent.

5. Does the Perfect 16 affect the look of my house?

No. The system is located out of view in your attic, basement, or garage, depending on where your central forced air system is located.

6. How much do the filters cost?

With average usage, your filters will last approximately 3 years based on 50% HVAC usage. A set of four (4) replacement filters are between \$295 and \$395. Since your Perfect 16 comes fully loaded with filters when installed, you typically have no filter replacement cost for the first 3 years and thereafter have an annual filter replacement cost of between \$100-\$125 per year.

7. Can I replace the filters myself?

Yes, you can replace the filters yourself. However, we recommend that your IQAir Authorized Installer replace your filters, so that your system can be retested and re-verified at the time of filter replacement.

8. Does running the Perfect 16 increase my electric bill?

No. The Perfect 16 makes your HVAC system run more efficiently than with a conventional air cleaner. This can actually lower your electricity bill.

9. How long does the installation take?

The typical installation for the Perfect 16 is 4-6 hours.

10. Does the Perfect 16 eliminate my existing air filters?

Yes, once the Perfect 16 is installed, you can dispose of any other filters that were previously used in your HVAC system.

The Perfect 16 Installation Process

3 Steps

1. Pre-Installation Evaluation

IQAir arranges the pre-installation home evaluation with homeowner and IQAir Authorized Installer.

The IQAir Authorized Installer inspects your home's HVAC system for compatibility, tonnage (this will determine which Perfect 16 model(s) you'll need). Larger homes (over 2,500 square feet) usually have more than one HVAC system.

2. Actual Installation

Upon completed evaluation, the Perfect 16 is delivered directly to the IQAir Authorized Installer. The IQAir Authorized Installer confirms Perfect 16 arrival and preps device for installation.

Installation appointment is arranged by IQAir. Installation date is re-confirmed by IQAir. The IQAir Authorized Installer installs the Perfect 16(s) in your home HVAC system(s). Actual time required will vary with each residence.

3. Post-Installation Testing and Verification

After the Perfect 16 is installed, the IQAir Authorized Installer will test and verify the installation with an advanced laser particle counter. The system performance will be detailed in a personalized owner's certificate.

